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ULTIMATE
CARE GROUP

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Dear Resident Families and Friends,

As promised in our last letter to you, we want to write and give you an update following the Prime Minister's announcement yesterday and the nationwide move to Alert Level 3 next Tuesday.

What does this mean for us all? Naturally, we remain focused on protecting our bubbles and ensuring our Homes remain infection-free. As our Prime Minister also said, Level 3 will feel very much like Level 4 to most, and we believe this will be the case for our staff, residents and their families.

There has been specific mention of visits to an elderly family member who is on their own under Level 3, but this is not the case with our residents, who are safely together in our homes. We are still waiting for more detailed advice from the Ministry of Health on what further safe access may be, and until then we ask that you refrain from coming in and giving that well deserved hug! We are happy to help in the virtual hugs so please book a time with your Facility Manager to Skype with your loved one if you haven't tried that yet. As we continue to do our part in the national spirit of unity of 'Stay Home and Save Lives' and fight our modern-day war on COVID-19.

This Saturday is a unique ANZAC Day for New Zealand, and our facilities are remembering it with your loved one. Each facility has their own way of commemorating the sacrifices, those made a century ago and the many more over the decades that followed.

*We will miss them all so much
The daddys who went to war
The husbands who had left
It leaves your heart so sore*

*We want them back
We miss them all
Those men so brave
That walked so tall*



*He was a Kiwi Solider
He died for all of us
So you and I could live so free
They fought for love and trust*

*On ANZAC Day we will remember them
They are always in our heart
To live how they would want us to
Is the perfect place to start.*

Warmest regards,

Jill Darcey
OPERATIONS MANAGEMENT
ULTIMATE CARE GROUP