



info@ultimatecare.co.nz
www.ultimatecare.co.nz
0800 824732

**ULTIMATE
CARE GROUP**

22nd September 2020

Dear Resident Families and Friends,

We are delighted most of the country has moved to Covid-19 Alert Level 1, except for Auckland, who we trust will join in the lower level soon.

What does this mean for us now? It is almost back to the 'good old days' where you can enjoy coming and going, taking your loved one to your home, or enjoy your favourite café or shopping centre together without worrying about social distancing.

Only a few requirements that we ask to protect our residents:

- 1) Please do not visit our homes if you are feeling unwell, and remain away until you are 48-hours symptom free. We also urge you to consider getting a test if the symptoms are possibly Covid-like.
- 2) Please register using the COVID-19 Tracer App when you visit.
- 3) Please use the hand sanitiser as we remain vigilant to ensure we keep everyone safe.

For our Auckland sites, please remain careful and this may mean the by-appointment visiting hours. So please check with your Facility Manager.

Again, we would like to recognise again our dedicated and hard-working staff who have tirelessly worked with the restrictions keeping our homes safe; they have been amazing.

We look forward to welcoming you open-armed back to our homes.

Warmest regards,

Jill Darcey
OPERATIONS MANAGEMENT
ULTIMATE CARE GROUP

**Thank you to
our Ultimate heroes**

